



RefWorks

The online solution for research management,
writing and collaboration

RefWorks gives your researchers the power to do more.

RefWorks helps your researchers achieve their goals.

RefWorks is designed to support research in virtually any kind of research organization—from academia and corporations to government agencies and medical facilities. In a world of e-research, there are more data sources available than ever, which means researchers need highly efficient ways to gather, digest, organize and share vast amounts of information easily. With RefWorks, not only can you give them the tools they need to do just that, we also give you a solution designed to be hassle-free for you and your researchers.

Web-based and maintenance-free.

RefWorks puts an end to daily administrative headaches like software upgrades and platform incompatibility. Managing user accounts is simple, and so is monitoring usage across your organization.

Better support and training = higher usage.

We're known for our responsive support and training that helps users get the skills they need to dive right in without a lot of hand-holding.

Outstanding technical support and training resources are covered in your service fee, including extensive, easy-to-use teaching tools such as tutorials, user workbooks, and train-the-trainer materials.

Bottom line: we are committed to helping your users feel comfortable and capable incorporating RefWorks into their daily research and writing activities—so they can produce their best work possible. It's simply what we do and one of the key reasons for our success.

A partner that listens.

RefWorks employs the newest technologies to support researchers with effective tools. Every new feature or enhancement we develop is designed to address the real-world needs of you and your users. We continually solicit feedback and use that information to improve our products every day.

- **Web-based.** Your users can access RefWorks any time, from any Web-connected computer running any operating platform.
- **Automated.** Upgrades are transparent and automatic—so your system is maintenance-free and always up to date.
- **Compatible.** RefWorks can be used with all major browsers and information resources.
- **Quantified.** You can generate standard or customized usage reports in seconds to track for yourself the value RefWorks is delivering.

"RefWorks has so many usability features—intuitive interface, Web access and unlimited concurrent users, as well as integration with our internal resources. Our faculty strongly agree that RefWorks is a welcome tool both for themselves and for their students."

Carole Pilkinton
Electronic Resources Librarian, Notre Dame University, USA



Every day, you'll be glad you chose RefWorks.

Organizations like yours have choices when it comes to research management tools—some software-based, some even open-source. But for more than 1,000 elite research and academic organizations worldwide, nothing even comes close to the value of RefWorks. Because when researchers take advantage of RefWorks—they have tools to work more productively and generate their best possible work.

That's why everything about RefWorks—from its exclusive functionality to Web-based access to the exceptional support and training we provide—is designed to ensure it gets used—all across your organization for all kinds of research and writing.

In business terms, it's called Return on Investment. And it's the difference between an investment that's indispensable and one that sits idle.

"Today's researchers are highly mobile and RefWorks supports this mobility. Once our users get hooked on RefWorks they keep coming back!"

Marshall Clinton
Director of Information Technology Services
University of Toronto, Canada



Access. Organize. Collaborate. Disseminate.

From undergraduate papers to cutting-edge faculty research, RefWorks enables all your users to work more efficiently and reach their maximum potential. RefWorks is designed to synchronize with research workflows, ensuring the information users need is always at their fingertips, in one convenient place, and accessible via the Web.

RefWorks makes it easy to:

- Access and manage research information online, from any browser
- Import references from diverse information resources
- Generate and format bibliographies and manuscripts in virtually any style, in seconds
- Seamlessly share, disseminate and submit research for publication
- Manage all types of source content—not just bibliographic data
- Retrieve and exploit all types of information from diverse and dynamic sources, including Web sites and RSS feeds
- Instantly retrieve up-to-date information on cited authors
- Learn and use RefWorks in the language of your choice, thanks to multi-language training and interfaces



Only RefWorks enables users to:

Collaborate seamlessly

RefShare provides a streamlined way to share a database, a folder of information or a single record with colleagues inside or outside your organization. RefShare simplifies research collaboration and facilitates the creation of central repositories for course information, class assignments, reading lists and more. And for information specialists, RefShare makes it easier to create, post and update customized reference lists for library users.

Cite as you write, online or off-line

RefWorks' Write-N-Cite enables users to create a complete bibliography and format citations in seconds—in virtually any style. This optional plug-in provides the ability to write and format a paper completely off-line, allowing users to be more mobile and efficient. Want to reformat the bibliography for a specific publication or funding organization? You can do it with one click.

Organize all kinds of information

The Attachment feature lets users attach an unlimited amount of source material or other non-bibliographic information directly to references in their personal databases. This keeps relevant files and content within easy reach for quick reference.

Instantly capture Web page citations

RefGrab-It retrieves and store web page bibliographic information with a single click. It then automatically searches the Web for additional information relating to the Web page, ensuring users have the most complete citation possible.

Take advantage of RSS feeds

RefWorks helps researchers manage the ever-growing influx of RSS information, providing a central place to manage these feeds and enable the researcher to normalize this vital, dynamic information for use within their research process.

Link to author profiles

RefWorks uses a unique author information service that links author names from your RefWorks database to possible matching profiles among millions of authors, university faculty and other scholars, providing an up-to-date look at an author's professional status and extending your collaboration ability.

Manage information with confidence

Complex or intimidating information technology is the last thing a researcher needs. Not only did we make RefWorks easy to use, we also ensure every user has the support and training needed to fully take advantage of its tools. We provide multi-language (Chinese, French, German, Italian, Japanese, Korean, and Spanish) interfaces, training resources, and end-user aides every user needs to succeed with RefWorks.

"RefWorks is the most intuitive and least problematic of any reference software that I have used. It's invaluable."

Jeff Olsen
Associate Vice President of Online
Learning & Services
St. John's University, USA



RefWorks helps your users achieve their highest potential.

- Researchers and academics can efficiently manage the research and publishing process, and collaborate more effectively.
- Graduate students and post-grads can more easily manage and organize their research and writing efforts, so they can stay focused on their educational goals.
- Undergraduates have the tools they need to build accurate, high-quality bibliographies and citations while avoiding unintentional plagiarism.

RefWorks keeps your organization a step ahead.

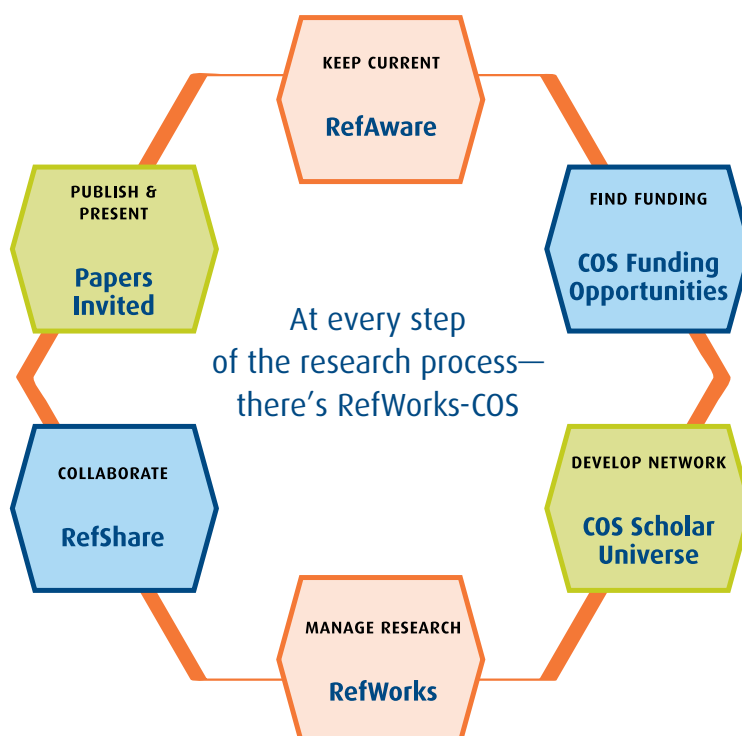
As technology changes, so does the research process. That's why we ensure RefWorks always stays in touch with your needs.

We listen to user feedback and continually adapt the RefWorks toolset accordingly. And we constantly monitor the research landscape for ways to give RefWorks users an advantage. Our RefAware service is a great example.

With RefAware, your users can stay on top of the latest developments in disciplines from the life sciences to the social sciences to economics. RefAware continually scours thousands of journals and other non peer-reviewed sources to help researchers stay abreast of new research, published works, and hot topics. Users can even set up automatic email updates on new developments, providing virtually instant awareness of the latest research, in many cases prior to actual publication. Visit www.refaware.com for more details.

RefWorks-COS—indispensable tools for research at its best.

RefWorks-COS provides tools, data and support for every phase of research, from vetting the first hypothesis to obtaining funding and getting published. All our products are designed to help researchers, faculty and students work at their best and achieve their research goals.



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